

Quality Policy (9001:2015 5.2)

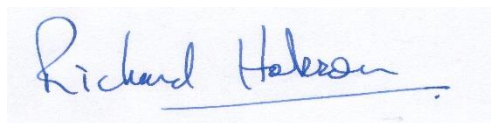
Prospool & Select Bag Sealers LTD are a leading European provider of contract spool winding services and the manufacture, service, installation and maintenance of bag sealing equipment and is committed to supplying conversion services, tape products and bag sealing machines to a diverse mix of customers both in the UK and globally; that totally satisfy its customers and all statutory and regulatory obligations

The Quality Management System applies to all processes, activities and employees within the company. The facility is located at the following address:

Airedale House, Carlton Business Park, Yeadon, LEEDS, LS19 7BD.

Activities key to achieving the highest level of quality and service include:

- Embedding a culture of continuous improvement using “Plan-Do-Check-Act” (PDCA) methodology, especially with respect to objectives and targets.
- Setting quality objectives to support this policy, appropriate to the context and strategic direction.
- Marshalling of resources to respond to changing market forces and opportunities.
- Continuing to develop a positive quality culture across the organisation, ensuring that quality objectives are communicated to management and staff, raise awareness and encourage participation in these areas.
- Only making commitments we fully understand and believe we can meet.
- A commitment to continual improvement of the Quality Management System.
- Ensure that documented procedures are maintained, monitored and wherever possible improved upon to provide a service which conforms to the specified requirements of our customers.
- We will consider environmental impacts as an essential element when evaluating new projects, products, and operations.
- Ongoing staff training to achieve high competence levels.
- We will continually work to improve our organisation, service and procedures; focusing on positive and creative relationships both internally and externally to establish a confidence level and relationship with our customers which will help build a strong future.
- We are committed to achieving accredited ISO9001 certification through co-operation, motivation and effective collaboration with all our interested parties. This will ensure consistency of approach, continual improvement and confidence in our processes to deliver products and services to requirements.
- We will openly make this policy available to all employees and relevant interested parties.



Richard Hobson